Scripts for Inviting Patients to Participate in

Script for introducing PPC to established patients

“We’ve worked together for a while, and I feel that I know a lot about you and what matters to you. However, I know that there may be aspects of your life that are very important to you that we haven’t discussed before. We know that over time people may have different goals for their health and vary in what they are willing and able to do for their health conditions. Knowing your priorities for your health can help me make sure your healthcare helps you do what matters most to you. I would like to talk about that in more detail today. Do you have any questions before we get started?”

Script inviting patients to do facilitated health priorities identification

“As you know, you have several diseases and health problems that your other clinicians and I are trying to help you with. We know that people with multiple diseases and health problems differ in what matters most to them in terms of their health and their healthcare. Knowing what is most important to you helps me, and your other doctors and nurses, work with you to recommend the best care and treatment for you. You would have 1-2 sessions of about 1/2 hour total with one of our healthcare team members to help you identify what is most important to you about your health, what you think is working well about your current healthcare, and what you find difficult or unhelpful. If you agree, which I hope you do, we can set up a time that works for you to get started. This will help us take the best possible care of you. Any questions about this?”

Script inviting patients to do self-guided health priorities identification

“As you know, you have several diseases and health problems that your other clinicians and I are trying to help you with. We know that people with multiple diseases and health problems differ in what matters most to them in terms of their health and their healthcare. Knowing what is most important to you helps me, and your other doctors and nurses, work with you to recommend the best care and treatment for you. You would visit the MyHealthPriorities.org website to help you identify what is most important to you about your health, what you think is working well about your current healthcare, and what you find difficult or unhelpful. It will provide you with a summary you can share with me and your healthcare team.”