



Choosing what matters.
Doing what works.

Patient Priorities Care - Implementation readiness assessment

Is leadership willing to consider patient priorities care?

- Leadership feels Patient Priorities Care fits the mission of their your organization (e.g. could improve patient and clinician satisfaction, improve market share and improve unwanted utilization)
- Willing to commit modest resources* for preparing clinicians and staff to provide Patient Priorities Care and integrating it into the workflow (*time and money to prepare the clinicians and staff, and set up implementation of Patient Priorities Care)

If leadership interested, then consider whether your setting is appropriate (recognizing the Patient Priorities Care approach will be adapted to your setting)

- Clinicians committed to initial and ongoing training in Patient Priority aligned care and decision making
- Clinicians committed to implementing patient priorities aligned decision making and care
- Clinician who is willing to champion and lead the effort
- Can document, communicate and update patient priorities in a place accessible to all clinicians and patients
- Care for older adults with multiple chronic conditions (e.g. at least 10% patient population)

Preferred:

- Working relationships between primary and specialty clinicians
- Willing to provide modest amount of data to evaluate processes and outcomes of Patient Priorities Care

Patient Priorities Care resources addresses the What Matters “M”, the core element of the Age-Friendly Health Systems (AFHS) 4Ms Framework: what Matters, Medication, Mentation, and Mobility.