Script for Inviting Patients to Participate in Patient Priorities Care

“As you know, you have several diseases and health problems that your other clinicians and I are trying to help you with. We know that people with multiple diseases and health problems differ in what matters most to them in terms of their health and their healthcare. Knowing what is most important to you helps me, and your other doctors and nurses, work with you to recommend the best care and treatment for you. You would have 1-2 sessions of about 1/2 hour total with one of our healthcare team members to help you identify what is most important to you about your health, what you think is working well about your current healthcare, and what you find difficult or unhelpful. If you agree, which I hope you do, we can set up a time that works for you to get started. This will help us take the best possible care of you. Any questions about this?”